Patient Portal – Site Setup

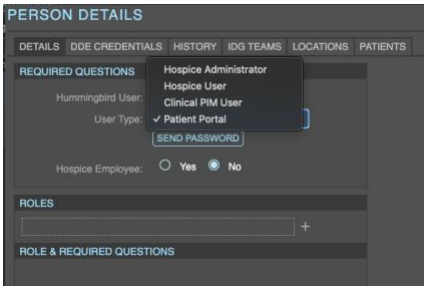
Patient Portal Setup

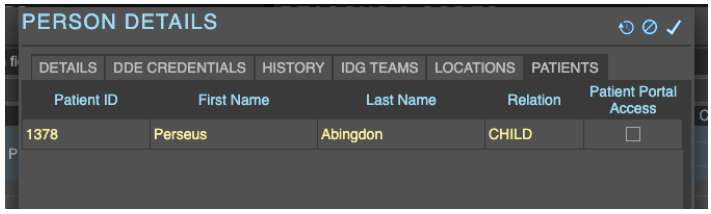
Please note, agencies are solely responsible for obtaining amd maintaining necessary consents to remain HIPAA compliant prior to granting access to the patient portal.

Site Setup

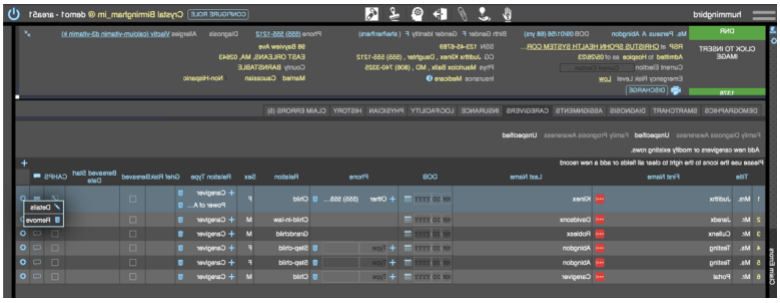
Before caregivers can access the patient portal, the hospice needs to grant access to the caregiver. This can be done one of two ways: the caregiver tab in the patients chart or in persons via the admin module

In the **Admin module**, navigate to People and Places > Persons and locate the appropriate caregiver. Click on the gear and Details to open the persons record. Mark the caregiver as Hummingbird User > Yes and User Type > Patient Portal as well as entering the caregiver's email address. Then choose the Patients tab and check the box beside the appropriate patient.





In the **Caregiver tab**, click the gear at the end of the appropriate caregiver and then details. This opens the same persons details as the admin module, and you can prceed as above.



To access a demo, log into hb.mumms.com with:
Username: suzie@mumms.com
Password: hb+Comingsoon25